

Pathways Sessions Volunteer

Volunteer for Targeted services

This is a great opportunity for a volunteer to learn assessment skills and develop 1-1 communication skills as well as how to sign post and provide relevant information on services available to our clients. In this role, you will be the first person a client meets after their initial referral. The role involves carrying out face-to-face and telephone Pathways sessions where you will be following a standard process of information gathering with our prospective clients that will define their journey in our services. The Pathways sessions will last a maximum of 25 minutes. The information gathered by you will include two self-assessment questionnaires, brief summary of reasons for referral and client history, exploration of any risk, equality and diversity information, client availability. In addition, you will be offering information to the client about the services available in the organisation in order to reach a decision around which service is right for them. The volunteer will be supported by the clinical support team in the occasion of risk and making final decisions on most appropriate service for client to access.

Skills we are looking for in this role;

- Communication skills and personal approach
- Understanding of client risk
- Awareness of TOG Mind services and local community
- Understanding of common mental health difficulties
- Ability to maintain time boundaries

(Some of the above skills will be the subject of specific service training)

The Benefits of volunteering with TOG Mind

1. Full training and ongoing support such as group supervision
2. Access to our internal Continual Professional Development (training) programme
3. Volunteer in a 4 hour block and receive a free lunch at one of our Café's
4. Full remuneration for any travel expenses incurred
5. Experience of working in a wellbeing organisation
6. Full references for any future job or volunteer role
7. Hot and cold beverages and biscuits throughout your time with us

Volunteers are a central part of our organisation which means where and when we can invest in volunteers, we do so. Recently we have placed a few volunteers on our Community Mental Health Course Level 2, and before that we supported a group of volunteers to become trained Mindfulness Practitioners. Though we can't routinely offer this training to our volunteers, this is something we strive to do as an organisation.

Over 50% of our staff started off working for Tameside Oldham and Glossop Mind as a volunteer, where possible we aim to recruit from our volunteer pool. Any sessional work or paid roles are usually advertised internally first giving our volunteers an opportunity to apply for a paid role

If you are interested in supporting Tameside Oldham & Glossop Mind please either apply via our website at www.togmind.org or email HR@togmind.org for more information. We look forward to meeting you soon.

