



Job Description

Job Title:	Community Wellbeing Practitioner x 2
Hours:	18 hours (within the operational delivery hours)
Contract:	<i>Permanent</i>
Responsible to:	IAPT Project Manager
Based in:	<i>Across Tameside, Oldham and Glossop and other locations across Greater Manchester</i>
Salary:	£11,316.24 (actual salary)

Summary of Main Duties and Responsibilities

To be responsible for the client facing, service delivery aspects of Oldham's IAPT (Improving Access to Psychological Therapies) plus model. You will appropriately triage clients and support them to access mental health and community services via our drop-in appointments and will deliver IAPT 1-2-1 guided self-help and online CBT services, supporting clients to reach IAPT recovery criteria. You will facilitate therapeutic groups and taster sessions focussing on early intervention mental health support. You will work in GP surgeries and community venues around Oldham and in our offices in Oldham and Ashton-under-Lyne. You will be part of The Early Intervention team delivering effective, high quality services.

This post involves working with a team of practitioners, community development workers, volunteers and the wider Adults and Communities directorate. You will also work alongside GP surgery staff and community partners, using your ability to develop and maintain positive working relationships. You will be actively involved in the development of the service and enabling under-represented communities to access to mental health services that have a positive impact on their wellbeing. Supporting clients to have an active role in their own wellbeing and understanding and accessing support available. A desire to develop services and take on new challenges is essential for this role.

You will have experience of working one-to-one with members of the public and of relevant client work. Qualified to level 4 in, you will have an awareness of emotional wellbeing and mental health issues. A willingness to embrace change and the unknown will enable you to thrive. You will be committed to achieving targets with support, and providing high quality, effective services. You are emotionally resilient and able to manage your own wellbeing. You are able to work independently and proactively.

You may continue your Personal and Professional Development within the team through the completion of a fully funded level 7 IAPT qualification at Manchester University. On completion of this course you will hold a recognised Psychological Wellbeing Practitioner qualification.

Duties Relating to the Post

- To work as part of the Community Early Intervention department team in the day to day running of all aspects of the department.
- Responsibility for the planning and organisation of straightforward tasks, activities or programmes, some of which may be ongoing.
- Responsible for implementation of policies for own work area and proposes changes to work practices or procedures for own work area.
- Responsible for the safe use of equipment
- Responsible for day-to-day supervision or coordination of staff/volunteers within a section/function of department/service
- Responsible for providing training in own discipline/practical training or undertaking basic workplace assessments.
- Completion of a level 7 IAPT qualification (PGCert in Primary Mental Health Care Pathway).
- Responsible for providing and receiving routine information orally, in writing or electronically to inform work colleagues, clients, carers, the public or other external contacts
- To make judgements based on facts or situations, some of which require analysis
- To work in partnership with a wide range of partners, key stakeholders and communities.
- To provide basic clinical assessment, advice and treatment.
- To research further funding opportunities for the department, including increasing unrestricted funding to support in overall sustainability for the department
- To take responsibility to ensure all projects are monitored and evaluated effectively for safety and key stakeholders.
- To be responsible for achieving all outcomes and outputs related to key projects
- Carry out any other reasonable tasks as requested by relevant manager

Person Specification

E = Essential and must be able to demonstrate these points in order to be shortlisted

D = Desirable but do not need to be demonstrated in order to be shortlisted.

Attitudes and values

1. A commitment to providing effective high quality services (E)
2. A willingness to embrace change and the unknown (E)
3. A desire to develop services and take on new challenges (E)
4. A willingness to develop and maintain positive working relationships (E)
5. Emotional resilience and ability to manage own wellbeing (If applicable) (E)
6. A commitment to achieving targets (E)
7. A desire to work independently and proactively (E)

Experience

1. 1 years' relevant experience of working with the general public (E)
2. Experience of working with volunteers (D)
3. 1 years' experience of relevant client work (E)

Qualifications

1. A level 4 qualification from a recognised academic institution equivalent to a Higher National Certificate (E)

Knowledge

1. An awareness of emotional wellbeing and mental health issues (E)
2. Good knowledge of common mental health presentations (E)

Abilities

1. Ability to manage and achieve targets including data collection and input
2. Ability to communicate effectively with staff, volunteers, clients and external agencies or partners
3. Ability to build strong working relationships with partners
4. Ability to prioritise own workload to meet deadlines
5. Effective verbal and written communication
6. Ability to work independently and as part of a team
7. Ability to work pro-actively, independently and autonomously

8. Ability to respond to problems and implement solutions
9. Ability to manage and respond to change and uncertainty
10. Ability to travel across the geographic area of TOGMind
11. Ability to manage professional boundaries
12. Ability to undertake any other reasonable tasks requested

Additional requirements dependent on the role

1. Ability to assess and manage client risk and safeguarding issues
2. Ability to manage waiting lists
3. Ability to manage own personal wellbeing when dealing with emotional issues, risk and safeguarding
4. Ability to work therapeutically with clients with a broad range of issues
5. Ability to recruit, manage and motivate staff and/or volunteers
6. Ability to use IT

